

# Webinar Talk

## SELF-HEALING NETWORK: THE FUTURE OF AUTONOMOUS OPERATIONS

**DATE : 7TH SEPT 2024**

**TIME : 11.30AM TO 1.30PM**

**VENUE: VIRTUAL PLATFORM -ZOOM**



**CLICK TO REGISTER**



*Speaker :*

*Mr. Jayaprakash Jayaraman*

- **HOW TO LEVERAGE AI IN ACCELERATING AUTONOMOUS OPERATION, PROMOTE SELF-X AND ZERO-X TOWARDS PWR 2030**
- **IDENTIFY HOW AUTONOMOUS OPERATIONS CAN HELP TO INCREASE EFFICIENCY AND PRODUCTIVITY**
- **EXPLORE HOW ORGANIZATION CAN ADAPT CHANGE UPON AUTOMATION**

## **REGISTRATION FEES**

**IEM STUDENTS: FREE**

**IEM MEMBERS: RM15 (ONLINE) / RM20 (OFFLINE)**

**NON-IEM MEMBERS: RM70**

**BEM APPROVED CPD/PDP HOURS: 2**

**REF NO: IEM24/HQ/377/T (W)**

## **Speakers Biodata**

More than 30 years experiences of data operation, wholesale services and network operation. Responsible in managing all TM's network (fixed, mobile, IPTV, Submarine, Satellite and Data Centre) and customer end services (ie Smart Services) availability with continuous connectivity enabled by excellent operational practices. Continuously embraces Network Intelligence Centre (NIC) transformation activities including digitalization and automation to ensure TM's network assets are well maintained with optimum cost, fastest resolution network incidents and immediate restoration of services. NIC strives to provide excellent customer experience and highest level of customer services with the empowerment of Service Operations Centre in realising NIC mission and vision. NIC maintains optimal network operations across variety of platforms, medium and channels in ensuring network availability is stable all the time so that TM services can be delivered in a timely manner as expected by customers.

**Organised by :**

**Electrical Engineering Technical Division, IEM**