

Salam Malaysia Madani,
Salam Sejahtera and Greetings,

YBhg. Tan Sri/Dato' Seri/Datuk/Dato'/Datin/Prof./Dr./Tuan/Puan,

STUDY ON THE USE OF STANDARDS AND COMPLIANCE AMONG ORGANISATIONS IN MALAYSIA

The above matter is referred to.

2. Jabatan Standard Malaysia is conducting a study on '**THE USE OF STANDARDS AND COMPLIANCE AMONG ORGANISATIONS IN MALAYSIA**'. The **findings of this study will be used in developing policies on the use of standards in organisations in Malaysia and other Government policies**. As such, feedback from all organisations, including users and non-users of the standard is very crucial.

3. Jabatan Standard Malaysia (JSM) has appointed IIUM Innovation and Consultancy Sdn. Bhd. to carry out the data collection procedure for this study (please refer to the attached **Letter of Appointment and Survey Questionnaire**). Further information on the study could be obtained from the JSM's website: <https://www.jsm.gov.my/announcement/718-kajian-penggunaan-standard-dan-pematuhan-di-dalam-organisasi-di-malaysia>.

4. Hence, YBhg. Tan Sri/Dato' Seri/Datuk/Dato'/Prof./Dr. is **invited to complete the questionnaire by 30th July 2024**. The survey questionnaire link (and pdf copy) is attached. **ALL RESPONSES ARE STRICTLY CONFIDENTIAL** and will be used solely for this study. Immediate response and your kind cooperation are greatly appreciated.

Links:

(to be filled up by **INDUSTRY**): <https://forms.gle/sZDfe3vbEWuYA8ZM9>

(to be filled up by **GOVERNMENT AGENCIES**): <https://forms.gle/Sf2dx8b3pthWyrTy5>

(to be filled up by the **ASSOCIATION**): <https://forms.gle/VZrygxgrfvtd7cMX9>

(to be filled up by the **HLI**): <https://forms.gle/NA8k4LNsy1XwbaZ38>

Should there be any enquiry about the questionnaire, please do not hesitate to contact me at the following contact details:

a) Lead Consultant

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Thank you.

"MALAYSIA MADANI"
"BERKHIDMAT UNTUK NEGARA"

ASSOC. PROF. DR NOR HAFIZAH ZAINAL ABIDIN

LEAD CONSULTANT

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